

Cigna Envoy: making it easy



Information at your fingertips.

Cigna Envoy® is your personalized online health resource. The tools and information are developed specifically for globally mobile individuals so you can easily find the information you need. Register for Cigna Envoy as soon as you receive your Cigna ID card. If you don't have an ID card, please call us toll-free at 1.800.441.2668 or direct at 001.302.797.3100 (collect calls accepted). With your ID card handy, enter the site (www.CignaEnvoy.com) and follow these simple steps to get started:

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| Step 1: | Go to www.CignaEnvoy.com and under "I am a Customer" select "I have not registered yet". |
| Step 2: | Fill in your registration details using the relevant information exactly as it appears on your Cigna ID card. |
| Step 3: | Answer the security questions and click Register. |

You will be issued with a one-time PIN, which you can then change to a password of your choice for all future log-ins.

Why use the website?

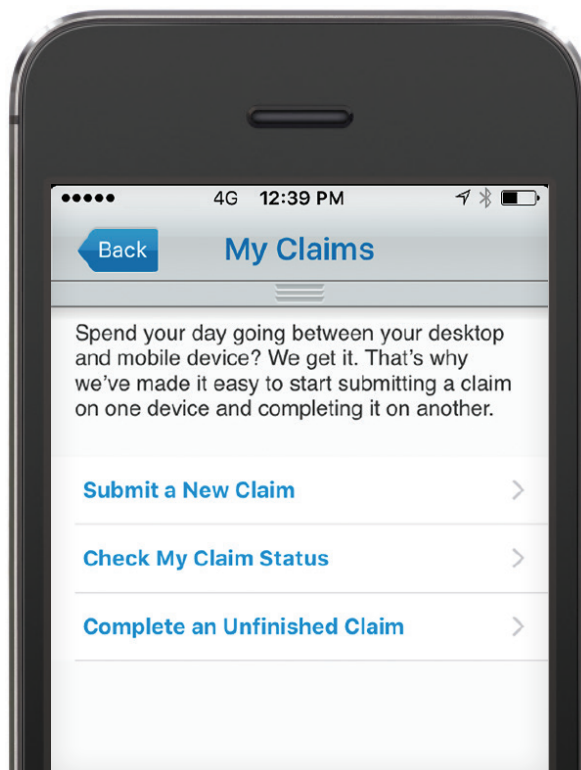
There is a wide range of information available to you on our website, including:

- › Your benefits and exclusions – what you and your family members are covered for.
- › You and your covered family members' full claim history.
- › Our health care professionals directory, allowing you to find a health care professional in your location.
- › Health and well-being information on managing many conditions, plus healthy living information.
- › Country guides which give you access to practical travel information, such as cultural, health & safety, travel tips, visitor and currency information for more than 190 countries.

On Cigna Envoy, you can also:

- › Send questions to us through our messaging tool.
- › Access pre-assignment tools.
- › Print and view your ID card.
- › Obtain a second opinion without having to visit a doctor.
- › Look up translations for medical terms.
- › Learn more about the country you are working in.
- › Get tips to stay in better shape while you are working outside of your home country.
- › Sign up for Electronic Funds Transfer (EFT) to make deposits and also claim reimbursements.

- › Download claim forms, submit and track claims.



Still have questions or want to know more? Get in touch with our global service center by phone or e-mail.



Cigna Envoy on the go.

Instant, real-time access to your health information on the go. The Envoy Mobile App can be downloaded for free from the Apple App StoreSM, Google PlayTM or Amazon.com.



- › Easy and simple navigation.
- › Check and submit claims through our photo claim submission tool.
- › Available whenever, wherever.
- › View and print ID cards.
- › Find health care all over the world through our app location services.